

PUTNEYMEAD GROUP MEDICAL PRACTICE

Newsletter

Issue 3, May 2013

Please make a note of the new practice email address; waccg.putneymead@nhs.net

WANDSWORTH CCG - A message from your CCG

Wandsworth Clinical Commissioning Group is responsible for commissioning or 'buying' healthcare services for the people who live or work in the borough.

It has been set up as part of new NHS reforms designed to give patients more power and choice, access to higher quality healthcare, and gives frontline professionals greater freedom and a stronger leadership role in their communities.

Our group of 43 GP practices work together with our partners in the local NHS - pharmacists, opticians, dentists, hospitals and mental health providers, Wandsworth Council, Public Health and local community groups, to improve health and wellbeing, reduce health inequalities and ensure everyone has equal access to healthcare services.

Along with commissioning services, we are also responsible for monitoring how well these services are provided. We realise that we can only do these things if we hear and understand what people think of health services and we are committed to obtaining your feedback on whether the services you use are meeting your needs.

We aim to offer the residents of Wandsworth a wide range of accessible, high quality and easy to use services to help them stay healthy, and to care for them when they fall ill and need extra support.



MMR

Wandsworth's director of public health has urged parents to make sure their children & young adults have had the MMR jab, following an outbreak of measles in south Wales.

The outbreak could easily spread to London and cause more infections in Wandsworth.

London traditionally has a lower rate of immunisation up take because it has a transient population and a higher number of people from other countries living here.

Following the now-discredited paper linking the MMR vaccine with autism, the number of children being

Forthcoming Dates for your diary:

Summer Bank Holiday 26th August-Public Holiday Practice closed all day

Next Patient Participation Group: 25th June 2013

immunised against measles plummeted to 52 per cent in Wandsworth in 2003/4.

The rate has now picked up to 80 per cent, however this is still not enough to prevent the spread of measles in the borough. The Director Wandsworth Public health sends this message

"It is clear from what is happening in South Wales how important it is to be vaccinated, and now is the time to do it." Contact the practice to arrange an appointment.

Patient Group Perspectives

We now have over 12 members of the group meeting on the fourth Tuesday of the month at 3pm—4:30pm. Do come along and join us. See details and minutes at www.putneymead.co.uk

Responding to patient concerns-You wanted chairs with more support for those with less mobility. They are now on levels 1 and 3. There is scope to increase and improve the range of services available at Queen Mary's Hospital. Let us have your ideas

How are you finding the new 111 out of hours service?-Send feedback about your experiences with this and about Wandsworth Commissioning group website www.wandsworth.ccg.nhs.uk to: patient_group_rolfe.sue3@gmail.com

Thanks to all who completed the recent patient Survey-Putneymead performed very well particularly by comparison with the National average. Responding to opportunities for improvement we've come up with an action plan to clarify how the practice is organised.

Tell me a Good Birth Story-Are you pregnant and feeling a bit unsure about labour and birth? A completely free support network for pregnant with mums who have had a positive experience.

www.tellmeagoodbirthstory.com

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Carers Week 2013 takes place from Monday 10 to Sunday 16 June. If you are a carer let us know so that we can support you. Ask about a Carers Health Check with a GP

Carers Week is a UK-wide annual awareness campaign. Its aim is to improve the lives of carers and the people they care for. It does this by:

Raising the profile of the role of caring in the national, regional and local media and encouraging groups and organisations to take part and organise events and activities.

Helping the public identify themselves as carers and access the support, advice and information they need. Celebrating and recognise the contribution the UK's 6.5 million carers make to the people they care for and their communities.

Highlighting the challenges of caring and campaigning for sustainable funding for services and support for carers and the people they care for. Find out how to get involved at www.carersweek.org



Online Access

In co-operation with EMIS, our computer system supplier, we're now providing a service that enables you to directly access appointments online. To use this service you will have to register at the practice. Next time you visit ask at reception, it only takes a couple of minutes to record your details and produce your unique login details. Once registered you will be able to log in from home or work via the internet and choose an appointment to suit you with your preferred GP.

Introduction to Summary Care Records

Today, records are kept in all the places where you receive care. These places can usually only share information from your records by letter, email, fax or phone. At times, this can slow down treatment and sometimes information can be hard to access. The NHS are introducing Summary Care Records to improve the safety and quality of patient care.

Because the Summary Care Record is an electronic record it will give healthcare staff faster, easier access to essential information about you, to help provide you with safe treatment when you need care in an emergency or when your GP practice is closed. We are telling you about this before a Summary Care Record is made for you, so that you have time to think about your choices.

You can choose to have a Summary Care Record:

You do not need to do anything. This will happen automatically. Healthcare staff will ask your permission every time they look at your Summary Care Record.

You can choose not to have a Summary Care Record:

If you don't want a Summary Care Record, you need to let your GP practice know by filling in and returning an opt-out form.



New Services at 266



Concept Fertility Clinic is a private fully comprehensive one-stop fertility service who offer a unique and bespoke service to patients who are seeking fertility treatment.



Dr Premi Allen will be returning to work in July



Dr Laura Neil will be returning to work in September

Brain Bio Centre



Do you know that mental health issues can be the result of biochemical imbalance?

Do you realise that these imbalances can be helped by nutritional therapy?

Brain Bio now runs clinics every Wednesday

Welcomes & Goodbyes

We welcome a new member to the Nursing team, Kit Lister and for the reception team; Marsha, Melanie and Dimitrios. Jade has been promoted to the Student Medical Centre to replace Donna who is leaving to take up a new post in Kent. We are also saying goodbye to Lauren who is exploring new career opportunities. We wish you all well for the future